



Canolfan y Bont, 28 Dulais Road, Pontarddulais, Swansea, SA4 8PA
Telephone: 01792 885532 email: canolfanybont@gmail.com

18th March, 2020

To Whom It May Concern

In view of the current Covid-19 (coronavirus) crisis, the Pontarddulais Partnership (Canolfan y Bont) together with the Pontarddulais Town Council have decided that we need to offer some practical support to those who are vulnerable in our village, including anyone who needs to self-isolate and does not have family or friends that can help them.

This venture will be coordinated from the Canolfan y Bont where volunteers will be on hand to receive telephone calls from vulnerable people who may need some help with day-to-day practicalities such the provision of essential supplies, as well as just providing a lifeline for those who just feel they need someone to talk to.

As good neighbours, many of us will already be helping others, however we are trying to coordinate a response so that we can ensure we are providing the most effective help in what are very difficult circumstances for everyone.

We have to say that because of the unknowns and the constantly changing circumstances, we cannot plan out exactly what we will be doing but we are formulating a plan of action and looking at ways that we can support people, e.g. providing information on how people can get goods delivered to them.

Whilst this seems a simple idea, we already know that we need volunteers from the community to help by either taking/making calls, shopping /delivering goods, or by providing general support (albeit we will not enter people's homes). We also know that we may need funds to allow us to purchase small items of goods and to generally get things done.

We are aware that whilst the vast majority of people who want to help will be genuine, we unfortunately have a duty of care to make sure that this scheme is not exploited by a small minority who would wish to take advantage of our vulnerable community members.

To start the ball rolling, we have already put out a number of messages on social media asking for volunteers and food donations. We have also set up a Facebook page 'Pontarddulais Community Response to Coronavirus – COVID-19' and a dedicated email address which is pontarddulaiscommunityresponse@gmail.com. Whilst we appreciate that every family in Pontarddulais is affected by the issues raised by this pandemic and food

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shopping for your own loved ones is top priority we guarantee that any donation, however small would be put to good use and to the benefit of the community of Pontarddulais.

We are asking people if they are able to donate a sum of money, however small, we will provide bank details upon request to facilitate this.

We have looked at a Go Fund Me/Just Giving page however there are charges involved and we would wish any money donated to go directly to those people needing help in our community.

We hope that each and every one can stay strong and healthy throughout this difficult and uncertain period.

Yours sincerely

Catherine Evans - Manager
On behalf of the Pontarddulais Partnership

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